

TECHNICAL CODE

INFORMATION AND NETWORK SECURITY - CAPABILITY DEVELOPMENT AND CAPACITY BUILDING

Developed by



Registered by



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Development of technical codes

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A technical code prepared in accordance with section 185 shall not be effective until it is registered by the Commission pursuant to section 95 of the Act.

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Committee representation

This technical code was developed by Security, Trust and Privacy Working Group of the Malaysian Technical Standards Forum Bhd (MTSFB) which consists of representatives from the following organisations:

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Cyber Intelligence Sdn Bhd
CyberSecurity Malaysia
K2Baseline Sdn Bhd
Kaapagam Technologies Sdn Bhd
Malaysia Digital Economy Corporation (MDEC) Sdn Bhd
Maxis Broadband Sdn Bhd
MEASAT Broadcast Network Systems Sdn Bhd
National Cyber Security Agency
Telekom Malaysia Berhad
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Foreword

This technical code for Information and Network Security - Capability Development and Capacity Building (this 'Technical Code') was developed pursuant to section 185 of the Act 588 by the Malaysian Technical Standards Forum Bhd (MTSFB) via its Security, Trust and Privacy Working Group.

This Technical Code is an extension to the MCMC MTSFB TC G009, *Information and Network Security - Requirements*.

This Technical Code shall continue to be valid and effective from the date of its registration until it is replaced or revoked.

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INFORMATION AND NETWORK SECURITY - CAPABILITY DEVELOPMENT AND CAPACITY BUILDING

0. Introduction

This Technical Code provides the organisational requirements for the development of cyber security practitioners and professionals to ensure the competencies are relevant, retained and recognised.

The prevailing environment of uncertainty, along with surrounding cyber threats, is restricting economic development. The spectre of potential threats hinders key digital ecosystem players from pursuing cyber-related commercial and public development initiatives. Such situations require a huge number of skilled workforces to ensure the progress of various industries and sectors will not be obstructed unexpectedly.

Threats grow with the rapid expansion of data-driven technologies such as convergence of web, cloud, mobile and Internet of Things (IoT). As these technologies expand in use, so do the risks, making cyber risk management imperative to organisations today.

Protecting against targeted threats without disrupting business innovation and growth is an increasingly critical business, economic and social imperative. The need and demand for both physical infrastructure and human capital is more pressing than ever before.

The following are the benefits of this Technical Code:

- a) to improve the preparedness and readiness of organisations in overcoming the cyber security related threats by upskilling their personnel in cyber security skills and knowledge;
- b) to enhance the brand and reputation of the organisation; and
- c) to develop competent manpower in the area of cyber security to enhance the security of information infrastructure.

1. Scope

This Technical Code specifies the requirements for the development of ethical, competent and recognised cyber security workforce.

This includes the identification of Knowledge, Skills and Attitude (KSA), certified credentials and commitment to Continuing Professional Development (CPD) of cyber security workforce.

The requirements of this Technical Code are generic and intended to be applicable for all organisations regardless of its size, type or nature.

This Technical Code is designed to be used by organisations:

- a) to provide cyber security personnel with the right KSA and experience through attaining certified credentials;
- b) to guide organisations in planning, implementing and reviewing capability development programs; and
- c) to develop cyber security practitioners and professionals that are technically capable and proficient.

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2. Normative references

The following normative references are indispensable for the application of this Technical Code. For dated references, only the edition cited applies. For undated references, the latest edition of the normative references (including any amendments) applies.

MCMC MTSFB TC G009, *Information and Network Security - Requirements*

3. Abbreviations

For the purposes of this Technical Code, the following abbreviations apply.

CPD	Continuing Professional Development
ICS	Industrial Control System
ICT	Information and Communications Technology
IoT	Internet of Things
JPK	Department of Skills Development
KSA	Knowledge, Skills and Attitude
MBOT	Malaysia Board of Technologists
SOP	Standard of Procedures

4. Terms and definitions

For the purposes of this Technical Code, the following terms and definitions apply.

4.1 Cyber security practitioner

Cyber security practitioner is personnel with specific cyber security technical skillsets and proficient in the operation.

4.2 Cyber security professional

Cyber security professional is personnel with strategic capability in strategizing, planning and executing cyber security initiatives.

5. Cyber Security Capability Development and Capacity Building Framework

The Cyber Security Capability Development and Capacity Building Framework deployed under this Technical Code is established with reference to the ISO/IEC 17024 on people certifications, ISO 9000 series on processes and ISO/IEC 27001 on security management as depicts in Figure 1.

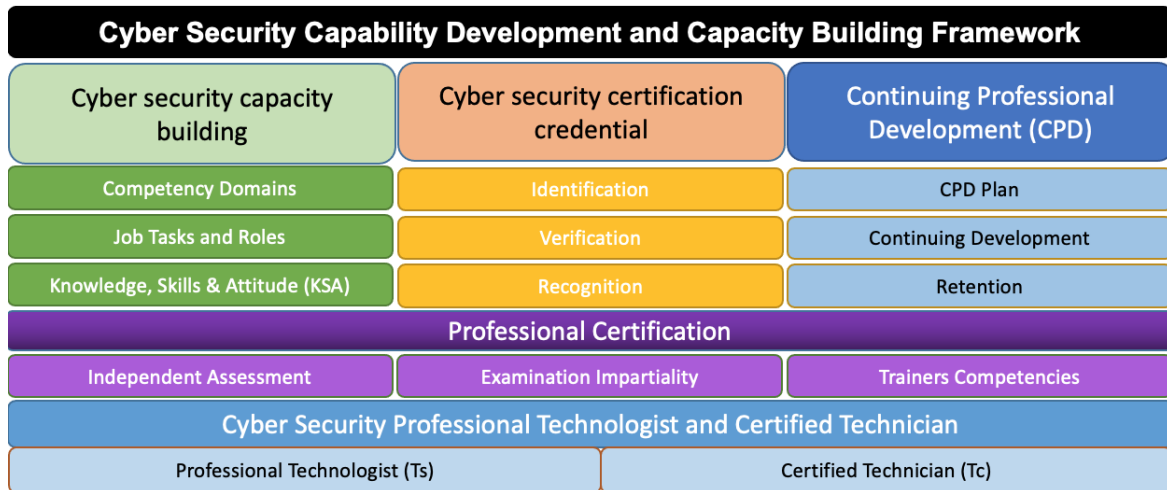


Figure 1. Cyber Security Capability Development and Capacity Building Framework

This framework also is the extension on People (Category 3) of the MCMC MTSFB TC G009, *Information and Network Security - Requirements*. Therefore, requirements defined in it shall be complied by the organisation.

The framework measures an individual’s ability to “do” a given task and understand “why” it is being done taking context into consideration, rather than solely relying on knowledge-based assessments.

The framework is written in a manner that enables “transferability of skills” between job functions so that a flexible lifelong learning roadmap is possible with multiple changes of career in the cyber security field. This is based on the requirements of industry as identified via industry focus group workshops.

The framework outlines the requirements of:

- a) cyber security capacity building;
- b) certification credentials; and
- c) CPD;
- d) professional certification; and
- e) cyber security professional technologist and certified technician.

6. Requirements of cyber security capacity building

Cyber security capacity building is for the organisation to have the right cyber security domains with the appropriate job roles and tasks. The cyber security building also helps the organisation to identify the required KSA for their cyber security practitioners and professionals.

The benefit of cyber security capacity building for the organisation are as follows:

- a) the right identification of cyber security competencies;
- b) clear definition of job roles and required tasks; and
- c) well-defined requirements of KSA.

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The relevant knowledge and skills should be recognised by the Department of Skills Development (JPK) under the Act 652, *National Skills Development Act 2006*.

6.1 Cyber security domains

6.1.1 Cyber security technical competencies

The organisation shall identify the required cyber security technical competencies domains related to technical skills and knowledge of cyber security practitioners and professionals to conduct their tasks.

The technical competencies domains should include the following but not limited to:

- a) digital forensics;
- b) incident handling and response;
- c) security assurance;
- d) cryptography;
- e) governance, risk and compliance;
- f) threat and vulnerability management;
- g) cyber threat intelligence;
- h) cloud security; and
- i) security architecture.

6.1.2 Cyber security generic competencies

The organisation shall identify the required cyber security generic competencies domains related to cyber security soft skills in delivering services and consultations.

The generic competencies domains should include the following but not limited to:

- a) people skills such as leadership, mentoring and coaching, diversity management, communications and strategic thinking;
- b) process skills such as change management, organisational management, information management, financial management and conflict management; and
- c) business skills such as entrepreneurship, Information and Communications Technology (ICT) literacy, customer services, partnership and innovation.

6.2 Cyber security job roles and tasks

The organisation shall define the required job roles and tasks based on the identified domains that is applicable to the organisation.

6.3 Knowledge, Skills and Attitudes (KSA)

The organisation shall identify the required KSA for each job roles and tasks required.

The KSA is a standard base and means of acknowledging the required competencies for the job role and task. KSA enables qualitative and quantitative measurements of professional criteria and serves as the reference guide for the organisation.

The Knowledge (K) should provide a set of Knowledge elements for the competency area. This is what one should “know”.

The Skills (S) should provide a set of Skills elements for the competency area. This is what one should be “able to do”.

The Attitude (A) should provide a set of Attitude elements for the competency area. This is what traits one should exhibit. Unlike the K and S elements, it is not expected that an assessment method should explicitly measure these, but rather that a training program should blend them into the fabric of the learning. This must be evaluated when the training program is submitted for evaluation.

The KSA is documented in KSA Descriptor which consist of a list of underpinning KSA of identified work roles and tasks.

Example of KSA Descriptors is provided in Annex A.

7. Requirements of certification credentials

Certification credential is the requirements for the organisation to recognise the right competencies and certifications for their cyber security practitioners and professionals.

The function of organisation with regards to certification credential are:

- a) identification of the required certification credential;
- b) verification of the certification credential; and
- c) recognition of the certification credential.

The organisation shall identify the required certification credentials applicable to the organisation and it shall be certified by the certification body. Example of the required certification credentials are provided in Annex B.

The organisation shall verify the certification credentials based on following criteria.

- a) Certification examination is impartial.
- b) Assessment is validated by third parties.
- c) Certification credential is valid and has not expired.
- d) Certification credential is recognised by a certification body.
- e) Certification credential is genuine.

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The organisation should perform the verification of the certification credential based on the following methods:

- a) the certification body is certified with ISO/IEC 17024 or equivalent international standards;
- b) the certification body and the certification credential are recognised by the government or authorised bodies; and
- c) the certification credential is verifiable via the official website or official letters from the certification body for expiry, recognition and genuinity.

The organisation or cyber security professional should be registered with the Malaysia Board of Technologists (MBOT) as professional technologist under the Cyber Security Technology Field.

8. Requirements of Continuing Professional Development (CPD)

The CPD is a program to maintain the certification credential of cyber security professional in the organisation. The CPD ensure cyber security professional continuously updated and be relevant to the industry in addressing cyber security at the organisation, national and international levels.

The benefits of CPD for the organisation and the cyber security professional are as follows:

- a) raise profile and credibility;
- b) increase reputation;
- c) networking;
- d) recognition;
- e) build confidence;
- f) talent retention;
- g) career advancement;
- h) increase revenue potential; and
- i) continuing education.

The organisation shall provide a yearly CPD plan associated with the certification credential requirements from a recognised body to ensure cyber security professional demonstrates personal commitment to practice cyber security and professionalism in a responsible way. Example of CPD plan is as shown in Annex C.

9. Professional certification

The professional certification is required for an organisation to develop capable manpower in managing cyber security and to assure qualification to perform cyber security job roles and tasks.

The benefit of professional certification for the organisation and the cyber security professional are as listed below:

- a) capable and qualified cyber security resources;
- b) trustworthy cyber security resources; and
- c) ethical cyber security resources.

The professional certification shall be provided by the certification body with the following criteria.

- a) Independent assessment - the formation of a judgement, separate and independent from any personal or professional biases and prejudice
- b) Examination impartiality - examination related decisions should be based on objective criteria, rather than on the basis of bias, prejudice, or preferring the benefit to one person over another for improper reasons.
- c) Trainers' competencies - a requirement that trainers have the necessary knowledge and skills to deliver and teach the training content

10. Cyber security professional technologist and certified technician

Cyber security certified technician is a recognition by the organisation for their cyber security practitioner at the national level.

Cyber security professional technologist is a recognition by the organisation for their cyber security professionals at the national level.

The benefits of both cyber security professional technologist and certified technician are as follows:

- a) develop, foster and maintain a national culture of security;
- b) establish an effective mechanism for cyber security knowledge dissemination at the national level;
- c) validate minimum requirements and qualifications for cyber security professionals; and
- d) help to retain cyber security professional in the organisation

Under the Act 768, *Technologists and Technicians Act 2015*, a recognised cyber security professional should be admitted as a professional technologist which carries the title prefix of "Ts." and a recognised cyber security certified technician which carries the title prefix of "Tc.", with the MBOT.

Annex A
(informative)

Knowledge, Skills and Attitude (KSA) descriptors

Table A.1. KSA elements for digital forensic first responder

Element code	KSA element
K1	Understanding of digital evidence identification
K2	Understanding of digital evidence collection
K3	Understanding of digital evidence acquisition
K4	Understanding of digital evidence preservation
K5	Understanding of legal requirements for digital evidence
S1	Is able to physically disassemble digital devices
S2	Is able to conduct acquisition from digital devices
S3	Is able to preserve digital evidence
S4	Is able to document the entire digital evidence handling process
A1	Meticulous in all matters relating to evidence collection, acquisition, preservation and reporting
A2	Display patience and calm in all matters dealing with evidence collection, acquisition, preservation and reporting
A3	Apply a structured approach to identify and assess evidence in line with defined policy and Standard of Procedures (SOPs)
A4	Maintain ethical conduct and act as a role model including showing respect in the execution of duties related to Forensic
A5	Use judgement, make decisions and apply solutions with confidence

Table A.2. KSA elements for penetration tester

Element code	KSA element
K1	Knowledge of cyber security standards and framework
K2	Understanding of various types of vulnerabilities and exploits
K3	Knowledge of enumeration, processes security tools and technologies
K4	Knowledge of cyber defence strategies
S1	Is able to define the scope of penetration testing and identify relevant activities required
S2	Is able to perform reconnaissance and information gathering
S3	Is able to perform vulnerability analysis and identify the impact level.
S4	Is able to conduct a vulnerability assessment using appropriate tools and software and document the finding
S5	Is able to produce technical and management report outcome of security assessment with recommended solutions based on industry best practices.
S6	Is able to conduct an exploit using appropriate tools and software and document the finding
A1	Work collaboratively within a team, but also must have initiative to work independently as required, to identify, gather information and conduct attacks related to penetration testing
A2	Meticulous in the design, implementation & review of policies and procedures
A3	Demonstrate dedication and passion for continuous learning and professional
A4	Apply a structured approach to analyse and assess vulnerabilities and exploits
A5	Uphold ethical conduct & act as a role model in the execution of duties
A6	Keep abreast of the latest trends, tools and vulnerabilities in the area of penetration testing

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Table A.3. KSA elements for Industrial Control System (ICS) security analyst

Element code	KSA element
K1	Knowledge of fundamentals of ICS security
K2	Knowledge of the various types of ICS vulnerabilities
K3	Knowledge of ICS security assessment methodologies
K4	Knowledge of ICS defense strategies
K5	Knowledge of ICS governance implementation
S1	Is able to identify, classify and investigate potential weakness points
S2	Is able to perform ICS security assessment
S3	Is able to identify the ICS Security defense strategies and the implementation
A1	Work collaboratively within a team, but also must have the initiative to work independently as required, to identify, gather information and conduct attacks related to testing
A2	Meticulous in choosing the right types of security assessment, methodologies and tools
A3	Demonstrate dedication and passion for continuous learning and professional development
A4	Apply a structured approach to analyse and assess vulnerabilities and exploits
A5	Maintain ethical conduct and act as a role model in the execution of duties related to security assessment
A6	Remain up to date with the latest trends, tools and vulnerabilities in the area of security assessment

Annex B
(informative)

Certification credential

Table B.1. Certification credentials from Malaysia certification body

No.	Certification credential	Certification body
1	Global ACE Certified Cyber Defender Associate (CCDA)	CyberSecurity Malaysia
2	Global ACE Certified Secured Applications Practitioner (CSAP)	CyberSecurity Malaysia
3	Global ACE Certified Penetration Tester (CPT)	CyberSecurity Malaysia
4	Global ACE Certified Digital Forensics First Responder (CDFFR)	CyberSecurity Malaysia
5	Global ACE Certified Information Security Management System (CISMS-Auditor)	CyberSecurity Malaysia
6	Global ACE Certified IP Associates (CIPA)	CyberSecurity Malaysia
7	Global ACE Certified IT Associates (CITA)	CyberSecurity Malaysia
8	Global ACE Certified Information Security Awareness Manager (CISAM)	CyberSecurity Malaysia

Table B.2. Certification credentials from relevant international certification bodies

No.	Certification credential	Certification body
1	Certified Secure Computer User (CSCU)	International Council of Electronic Commerce Consultants (EC-Council)
2	Certified Ethical Hacker (CEH)	International Council of Electronic Commerce Consultants (EC-Council)
3	Computer Hacking Forensic Investigator (CHF1)	International Council of Electronic Commerce Consultants (EC-Council)
4	Certified Network Defence Architect (CNDA)	International Council of Electronic Commerce Consultants (EC-Council)
5	Certified Chief Information Security Officer (CCISO)	International Council of Electronic Commerce Consultants (EC-Council)
6	Security5	International Council of Electronic Commerce Consultants (EC-Council)
7	EC-Council Certified Security Analyst (ECSA)	International Council of Electronic Commerce Consultants (EC-Council)
8	EC-Council Certified Incident Handler (ECIH)	International Council of Electronic Commerce Consultants (EC-Council)
9	EC-Council Certified Security Specialist (ECSS)	International Council of Electronic Commerce Consultants (EC-Council)
10	Licensed Penetration Tester (LPT)	International Council of Electronic Commerce Consultants (EC-Council)

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Table B.2. Certification credentials from relevant international certification bodies *(continued)*

No.	Certification credential	Certification body
11	EC-Council Network Security Administrator (ENSA)	International Council of Electronic Commerce Consultants (EC-Council)
12	EC-Council Disaster Recovery Professional (EDRP)	International Council of Electronic Commerce Consultants (EC-Council)
13	EC-Council Certified Security Programmer (ECSP)	International Council of Electronic Commerce Consultants (EC-Council)
14	CompTIA A+	Computing Technology Industry Association (CompTIA)
15	CompTIA Network+	Computing Technology Industry Association (CompTIA)
16	CompTIA Security+	Computing Technology Industry Association (CompTIA)
17	CompTIA Advance Security Practitioners (CASP)	Computing Technology Industry Association (CompTIA)
18	CompTIA Server+	Computing Technology Industry Association (CompTIA)
19	CompTIA Linux+	Computing Technology Industry Association (CompTIA)
20	Certified Information Systems Auditor (CISA)	Information Systems Audit and Control Association (ISACA)
21	Certified Information Security Manager (CISM)	Information Systems Audit and Control Association (ISACA)
22	Certified in Risk and Information Systems Control (CRISC)	Information Systems Audit and Control Association (ISACA)
23	Cisco Certified Network Associate Security (CCNA® Security) (Associate Level)	CISCO Systems (CISCO)
24	Cisco Certified Network Professional Security (CCNP® Security) (Professional Level)	CISCO Systems (CISCO)
25	Certified Information Privacy Professional (CIPP)	International Association of Privacy Professionals (IAPP)
26	Certified Information Privacy Manager (CIPM)	International Association of Privacy Professionals (IAPP)
27	Certified Information Privacy Technologist (CIPT)	International Association of Privacy Professionals (IAPP)
28	Certified Information System Security Professional (CISSP)	International Information System Security Certification Consortium, Inc. (ISC)2
29	Systems Security Certified Practitioner (SSCP)	International Information System Security Certification Consortium, Inc. (ISC)2
30	Certified Secure Software Lifecycle Professional (CSSLP)	International Information System Security Certification Consortium, Inc. (ISC)2
31	DEV 304 Software Security Awareness	Escal Institute of Advanced Technologies (SANS)
32	DEV 522 Defending Web Applications Security Essentials (GWEB)	Escal Institute of Advanced Technologies (SANS)
33	DEV 536 Secure Coding for PCI Compliance	Escal Institute of Advanced Technologies (SANS)

Table B.2. Certification credentials from relevant international certification bodies (continued)

No.	Certification credential	Certification body
34	DEV 541 Secure Coding in Java/JEE (4-days course) (GSSP-JAVA)	Escal Institute of Advanced Technologies (SANS)
35	DEV 543 Secure Coding in C & C++	Escal Institute of Advanced Technologies (SANS)
36	DEV 544 Secure Coding in .NET (4-days course) (GSSP-.NET)	Escal Institute of Advanced Technologies (SANS)
37	FOR 408 Computer Forensic Investigations - Windows In-Depth (GCFE)	Escal Institute of Advanced Technologies (SANS)
38	FOR 508 Advance Computer Forensic Analysis & Incident Response (GCFA)	Escal Institute of Advanced Technologies (SANS)
39	FOR 558 Network Forensics	Escal Institute of Advanced Technologies (SANS)
40	FOR 563 Mobile Device Forensics	Escal Institute of Advanced Technologies (SANS)
41	FOR 610 REM: Malware Analysis Tools & Techniques (GREM)	Escal Institute of Advanced Technologies (SANS)
42	LEG 523 Law of Data Security and Investigations (GLEG)	Escal Institute of Advanced Technologies (SANS)
43	MGT 512 SANS Security Leadership Essentials For Managers with Knowledge Compression (GSLC)	Escal Institute of Advanced Technologies (SANS)
44	SEC 501 Advance Security Essentials - Enterprise Defender (GCED)	Escal Institute of Advanced Technologies (SANS)
45	SEC 502 Perimeter Protection In-Depth (GCFW)	Escal Institute of Advanced Technologies (SANS)
46	SEC 503 Intrusion Detection In-Depth (GCIA)	Escal Institute of Advanced Technologies (SANS)
47	SEC 504 Hacker Techniques, Exploits and Incident Handling (GCIH)	Escal Institute of Advanced Technologies (SANS)
48	MGT 525 Project Management and Effective Communications for Security Professionals and Managers (GCPM)	Escal Institute of Advanced Technologies (SANS)
49	SEC 301 Intro to Information Security (GISF)	Escal Institute of Advanced Technologies (SANS)
50	SEC 401 SANS Security Essentials Bootcamp Style (GSEC)	Escal Institute of Advanced Technologies (SANS)
51	SEC 505 Securing Windows (GCWN)	Escal Institute of Advanced Technologies (SANS)
52	SEC 506 Securing Linux/Unix (GCUX)	Escal Institute of Advanced Technologies (SANS)
53	SEC 540 VoIP Security	Escal Institute of Advanced Technologies (SANS)
54	SEC 542 Web App Pen Testing and Ethical Hacking (GWAPT)	Escal Institute of Advanced Technologies (SANS)
55	SEC 560 Network Pen Testing and Ethical Hacking (GPEN)	Escal Institute of Advanced Technologies (SANS)
56	SEC 566 Implementing& Auditing the Twenty Critical Security Controls - In-Depth (GCCC)	Escal Institute of Advanced Technologies (SANS)
57	SEC 617 Wireless Ethical Hacking, Pen Testing and Defences (GAWN)	Escal Institute of Advanced Technologies (SANS)
58	SEC 660 Advance Penetration Testing, Exploits, and Ethical Hacking (GXPN)	Escal Institute of Advanced Technologies (SANS)

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Table B.2. Certification credentials from relevant international certification bodies *(concluded)*

No.	Certification credential	Certification body
59	FOR 572: Advance Network Forensics: Threat Hunting, Analysis, and Incident Response (GNFA)	Escal Institute of Advanced Technologies (SANS)
60	FOR 578: Cyber Threat Intelligence (GCTI)	Escal Institute of Advanced Technologies (SANS)
61	SEC 575: Mobile Device Security and Ethical Hacking (GMOB)	Escal Institute of Advanced Technologies (SANS)
62	ICS 410: ICS/SCADA Security Essentials (GICSP)	Escal Institute of Advanced Technologies (SANS)
63	Associate Business Continuity Professional (ABCP)	Disaster Recovery Institute International (DRII)
64	Certified Business Continuity Professional (CBCP)	Disaster Recovery Institute International (DRII)
65	Master Business Continuity Professional (MBCP)	Disaster Recovery Institute International (DRII)
66	Certified Business Continuity Auditor (CBCA)	Disaster Recovery Institute International (DRII)
67	Certified Business Continuity Lead Auditor (CBCLA)	Disaster Recovery Institute International (DRII)

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Annex C
(informative)

Continuing Professional Development (CPD) plan

Table C.1. CPD categories and plans

No	Category	CPD activities	Recommended CPD hours	Yearly maximum hours per category
1	Continuous education activities recognised	a) Conferences, seminars, workshops b) Chapter programs, meetings and related activities c) Formal learning such as post graduate studies or professional certifications d) In-house cyber security training	6 CPD hours per day	20 hours
		Webinars	1 CPD hour per day for 1 webinar session	
2	Certification training	Attending cyber security training course	6 CPD hours per day	30 hours
3	Passing related professional examinations.	Encourage members to obtain other professional certifications.	5 CPD hours per certification	10 hours
4	Vendor based seminars/events	Vendor based seminars/events related to cyber security.	1 CPD hour per session	2 hours
5	Book review.	Provide 250-words review and submit to the organisation	2 CPD hours per review	4 hours
6	Review cyber security white papers.	The papers must have educational aspects.	1 CPD hour per review	2 hours
7	Publication of articles, monographs and books	a) Journal/ conference paper b) Magazine/article c) Books d) Book chapter	a) 8 CPD hours per paper b) 4 CPD hours c) 10 CPD hours d) 6 CPD hours	20 hours
8	Contributions to the information security community	Include works performed that contribute to the information security profession (i.e. research development, certification review manual development, Knowledge Centre Contributor)	2 CPD hours per categories	10 hours
9	Teaching / lecturing / presenting	Development and delivery of educational presentations related to cyber security;	2 CPD hours for each hour presentation	20 hours
10	Current work in cyber security domain	Functional job in cyber security field	CPD is prorated based on month	12 hours
11	Examination questions development	Develop examination question for Global ACE Certification only	2 CPD for each accepted Question	10 hours

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